The Robert Carre Trust

Data Protection (GDPR) Policy

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1 Policy statement

1.1 Our Trust aims to ensure that all personal data collected about staff, students, parents, members, trustees, governors, visitors and other individuals is collected, stored and processed in accordance with the General Data Protection Regulation (GDPR) and the expected provisions of the Data Protection Act 2018 (DPA 2018) as set out in the Data Protection Bill.

1.2 This policy applies to all personal data, regardless of whether it is in paper or electronic format.

1.3 Everyone has rights with regard to the way in which their **personal data** is handled. During the course of our activities as an academy trust (Trust"), we will collect, store and **process personal data** about our students, workforce, parents and others. This makes us a **data controller** in relation to that **personal data**.

1.4 The law imposes significant fines for failing to lawfully **process** and safeguard **personal data** and failure to comply with this policy may result in those fines being applied.

1.5 All members of our **workforce** must comply with this policy when processing **personal data** on our behalf. Any breach of this policy may result in disciplinary or other action.

2 About this policy

2.1 The types of **personal data** that we may be required to handle include information about students, parents, our **workforce**, and others that we deal with. The **personal data** which we hold is subject to certain legal safeguards specified in the retained EU law version of the General Data Protection Regulation ((EU)2016/679) ('UK **GDPR'**), the Data Protection Act 2018 and other regulations (together '**Data Protection Legislation**').

2.2 This policy and any other documents referred to in it set out the basis on which we will **process** any **personal data** we collect from **data subjects**, or that is provided to us by **data subjects** or other sources.

2.3 This policy does not form part of any employee's contract of employment and may be amended at any time.

2.4 This policy sets out rules on data protection and the legal conditions that must be satisfied when we process **personal data**.

3 Definition of data protection terms

All defined terms in this policy are indicated in **bold** text, and a list of definitions is included in the Annex to this policy.

4 The Data Controller

Our Trust processes personal data relating to parents, students, staff, members, trustees, governors, visitors and others, and therefore is a Data Controller.

The Trust is registered as a Data Controller with the ICO and will renew this registration annually or as otherwise legally required.

5 Data Protection Officer

5.1 As a Trust, we are required to appoint a Data Protection Officer ("DPO"). Our DPO can be contacted by emailing DPO@robertcarretrust.uk

5.2 The DPO is responsible for ensuring compliance with the Data Protection Legislation and with this policy. Any questions about the operation of this policy or any concerns that the policy has not been followed should be referred in the first instance to the DPO.

5.3 The DPO is also the central point of contact for all **data subjects** and others in relation to matters of data protection.

6 Data protection principles

6.1 Anyone **processing personal data** must comply with the data protection principles. These provide that **personal data** must be:

6.1.1 **Processed** fairly and lawfully and transparently in relation to the **data subject**;

6.1.2 **Processed** for specified, lawful purposes and in a way which is not incompatible with those purposes;

6.1.3 Adequate, relevant and not excessive for the purpose;

6.1.4 Accurate and up to date;

6.1.5 Not kept for any longer than is necessary for the purpose; and

6.1.6 **Processed** securely using appropriate technical and organisational measures.

6.2 **Personal Data** must also:

6.2.1 be **processed** in line with **data subjects'** rights;

6.2.2 not be transferred to people or organisations situated in other countries without adequate protection.

6.3 We will comply with these principles in relation to any **processing** of **personal data** by the Trust.

7 Fair and lawful processing

7.1 Data Protection Legislation is not intended to prevent the **processing** of **personal data**, but to ensure that it is done fairly and without adversely affecting the rights of the data subject.

7.2 For **personal data** to be **processed** fairly, **data subjects** must be made aware:

7.2.1 that the **personal data** is being **processed**;

7.2.2 why the **personal data** is being **processed**;

7.2.3 what the lawful basis is for that **processing** (see below);

7.2.4 whether the **personal data** will be shared, and if so with whom;

7.2.5 the period for which the **personal data** will be held;

7.2.6 the existence of the **data subject's** rights in relation to the **processing** of that **personal data**; and

7.2.7 the right of the **data subject** to raise a complaint with the Information Commissioner's Office in relation to any **processing**.

7.3 We will only obtain such **personal data** as is necessary and relevant to the purpose for which it was gathered, and will ensure that we have a lawful basis for any **processing**.

7.4 For **personal data** to be **processed** lawfully, it must be **processed** on the basis of one of the legal grounds set out in the Data Protection Legislation. We will normally **process personal data** under the following legal grounds:

7.4.1 where the **processing** is necessary for the performance of a contract between us and the **data subject**, such as an employment contract;

7.4.2 where the **processing** is necessary to comply with a legal obligation that we are subject to, (e.g the Education Act 2011);

7.4.3 where the law otherwise allows us to **process** the **personal data** or we are carrying out a task in the public interest; and

7.4.4 where none of the above apply then we will seek the consent of the **data subject** to the **processing** of their **personal data**.

7.5 When **special category personal data** is being processed then an additional legal ground must apply to that processing. We will normally only **process special category personal dat**a under following legal grounds:

7.5.1 where the **processing** is necessary for employment law purposes, for example in relation to sickness absence;

7.5.2 where the **processing** is necessary for reasons of substantial public interest, for example for the purposes of equality of opportunity and treatment;

7.5.3 where the **processing** is necessary for health or social care purposes, for example in relation to students with medical conditions or disabilities; and

7.5.4 where none of the above apply then we will seek the consent of the **data subject** to the **processing** of their **special category personal data**.

7.6 We will inform **data subjects** of the above matters by way of appropriate privacy notices which shall be provided to them when we collect the data or as soon as possible thereafter, unless we have already provided this information such as at the time when a student joins us.

7.7 If any **data user** is in doubt as to whether they can use any personal data for any purpose then they must contact the DPO before doing so.

Vital Interests

7.8 There may be circumstances where it is considered necessary to **process personal data** or **special category personal data** in order to protect the vital interests of a **data subject**. This might include medical emergencies where the **data subject** is not in a position to give consent to the **processing**. We believe that this will only occur in very specific and limited circumstances. In such circumstances we would usually seek to consult with the DPO in advance, although there may be emergency situations where this does not occur.

Consent

7.9 Where none of the other bases for **processing** set out above apply then the school must seek the consent of the **data subject** before **processing** any **personal data** for any purpose.

7.10 There are strict legal requirements in relation to the form of consent that must be obtained from **data subjects**.

7.11 When students and or our Workforce join the Trust, a consent form will be required to be completed in relation to them. This consent form deals with the taking and use of photographs and videos of them, amongst other things. Where appropriate third parties may also be required to complete a consent form.

7.12 In relation to all students under the age of 13 years old we will seek consent from an individual with parental responsibility for that student.

7.13 We will generally seek consent directly from a student who has reached the age of 13, however we recognise that this may not be appropriate in certain circumstances and therefore may be required to seek consent from and individual with parental responsibility.

7.14 If consent is required for any other **processing** of **personal data** of any **data subject** then the form of this consent must:

7.14.1 Inform the **data subject** of exactly what we intend to do with their **personal data**;

7.14.2 Require them to positively confirm that they consent – we cannot ask them to opt-out rather than opt-in; and

7.14.3 Inform the **data subject** of how they can withdraw their consent.

7.15 Any consent must be freely given, which means that we cannot make the provision of any goods or services or other matter conditional on a **data subject** giving their consent.

7.16 The DPO must always be consulted in relation to any consent form before consent is obtained.

7.17 A record must always be kept of any consent, including how it was obtained and when.

8 Processing for limited purposes

8.1 In the course of our activities as a Trust, we may collect and **process** the **personal data** set out in our Schedule of Processing Activities. This may include **personal data** we receive directly from a **data subject** (for example, by completing forms or by corresponding with us by mail, phone, email or otherwise) and **personal data** we receive from other sources (including, for example, local authorities, other schools, parents, other students or members of our **workforce**).

8.2 We will only process **personal data** for the specific purposes set out in our Schedule of Processing Activities or for any other purposes specifically permitted by Data Protection Legislation or for which specific consent has been provided by the data subject.

9 Notifying data subjects

9.1 If we collect **personal data** directly from **data subjects**, we will inform them about:

9.1.1 our identity and contact details as **Data Controller** and those of the DPO;

9.1.2 the purpose or purposes and legal basis for which we intend to **process** that **personal data**;

9.1.3 the types of third parties, if any, with which we will share or to which we will disclose that **personal data**;

9.1.4 whether the **personal data** will be transferred outside the European Economic Area ('**EEA**') and if so the safeguards in place;

9.1.5 the period for which their **personal data** will be stored, by reference to our Retention and Destruction Policy;

9.1.6 the existence of any automated decision making in the **processing** of the **personal data** along with the significance and envisaged consequences of the **processing** and the right to object to such decision making; and

9.1.7 the rights of the **data subject** to object to or limit processing, request information, request deletion of information or lodge a complaint with the ICO.

9.2 Unless we have already informed **data subjects** that we will be obtaining information about them from third parties (for example in our privacy notices), then if we receive **personal data** about a **data subject** from other sources, we will provide the **data subject** with the above information as soon as possible thereafter, informing them of where the **personal data** was obtained from.

10 Adequate, relevant and non-excessive processing

We will only collect **personal data** to the extent that it is required for the specific purpose notified to the **data subject**, unless otherwise permitted by Data Protection Legislation.

11 Accurate data

11.1 We will ensure that **personal data** we hold is accurate and kept up to date.

11.2 We will take reasonable steps to destroy or amend inaccurate or out-of-date data.

11.3 **Data subjects** have a right to have any inaccurate **personal data** rectified. See further below in relation to the exercise of this right.

12 Timely processing

12.1 We will not keep **personal data** longer than is necessary for the purpose or purposes for which they were collected. We will take all reasonable steps to destroy, or erase from our systems, all **personal data** which is no longer required.

12.2 We shall seek to comply with the rights exercised by **data subjects** as set out in section 12 below as soon as possible and within legal time limits. However, there may be instances where due to circumstances outside of the Trust's control this may not be possible e.g. where the School or Trust has been closed or is only partially operable. In such circumstances data subjects till be notified and provided details about the reason for the delay and when a response can reasonably be expected.

13 Processing in line with data subjects' rights

13.1 We will **process** all **personal data** in line with **data subjects'** rights, in particular their right to:

13.1.1 request access to any **personal data** we hold about them;

13.1.2 object to the **processing** of their **personal data**, including the right to object to direct marketing;

13.1.3 have inaccurate or incomplete **personal data** about them rectified;

13.1.4 restrict **processing** of their **personal data**;

13.1.5 have **personal data** we hold about them erased

13.1.6 have their **personal data** transferred; and

13.1.7 object to the making of decisions about them by automated means.

The Right of Access to Personal Data

13.2 **Data subjects** may request access to all **personal data** we hold about them. Such requests will be considered in line with the schools Subject Access Request Procedure. This is detailed in Appendix 1.

The Right to Object

13.3 In certain circumstances **data subjects** may object to us **processing** their **personal data**. This right may be exercised in relation to **processing** that we are undertaking on the basis of a legitimate interest or in pursuit of a statutory function or task carried out in the public interest.

13.4 An objection to **processing** does not have to be complied with where the school can demonstrate compelling legitimate grounds which override the rights of the **data subject**.

13.5 Such considerations are complex and must always be referred to the DPO upon receipt of the request to exercise this right.

13.6 In respect of direct marketing any objection to **processing** must be complied with.

13.7 The Trust is not however obliged to comply with a request where the **personal data** is required in relation to any claim or legal proceedings.

The Right to Rectification

13.8 If a **data subject** informs the Trust that **personal data** held about them by the Trust is inaccurate or incomplete then we will consider that request and provide a response within one month.

13.9 If we consider the issue to be too complex to resolve within that period then we may extend the response period by a further two months. If this is necessary then we will inform the **data subject** within one month of their request that this is the case.

13.10 We may determine that any changes proposed by the **data subject** should not be made. If this is the case then we will explain to the **data subject** why this is the case. In those circumstances we will inform the **data subject** of their right to complain to the Information Commissioner's Office at the time that we inform them of our decision in relation to their request.

The Right to Restrict Processing

13.11 **Data subjects** have a right to "block" or suppress the **processing** of personal data. This means that the Trust can continue to hold the **personal data** but not do anything else with it.

13.12 The Trust must restrict the **processing** of **personal data**:

13.12.1 Where it is in the process of considering a request for **personal data** to be rectified (see above);

13.12.2 Where the Trust is in the process of considering an objection to processing by a **data subject**;

13.12.3 Where the **processing** is unlawful but the **data subject** has asked the Trust not to delete the **personal data**; and

13.12.4 Where the Trust no longer needs the **personal data** but the **data subject** has asked the Trust not to delete the **personal data** because they need it in relation to a legal claim, including any potential claim against the Trust.

13.13 If the Trust has shared the relevant **personal data** with any other organisation then we will contact those organisations to inform them of any restriction, unless this proves impossible or involves a disproportionate effort.

13.14 The DPO must be consulted in relation to requests under this right.

The Right to Be Forgotten

13.15 **Data subjects** have a right to have **personal data** about them held by the Trust erased only in the following circumstances:

13.15.1 Where the **personal data** is no longer necessary for the purpose for which it was originally collected;

13.15.2 When a **data subject** withdraws consent – which will apply only where the Trust is relying on the individuals consent to the **processing** in the first place;

13.15.3 When a **data subject** objects to the **processing** and there is no overriding legitimate interest to continue that **processing** – see above in relation to the right to object;

13.15.4 Where the **processing** of the **personal data** is otherwise unlawful;

13.15.5 When it is necessary to erase the personal data to comply with a legal obligation;

13.16 The Trust is not required to comply with a request by a **data subject** to erase their **personal data** if the **processing** is taking place:

13.16.1 To exercise the right of freedom of expression or information;

13.16.2 To comply with a legal obligation for the performance of a task in the public interest or in accordance with the law;

13.16.3 For public health purposes in the public interest;

13.16.4 For archiving purposes in the public interest, research or statistical purposes; or

13.16.5 In relation to a legal claim.

13.17 If the Trust has shared the relevant personal data with any other organisation then we will contact those organisations to inform them of any erasure, unless this proves impossible or involves a disproportionate effort.

13.18 The DPO must be consulted in relation to requests under this right.

Right to Data Portability

13.19 In limited circumstances a **data subject** has a right to receive their **personal data** in a machine readable format, and to have this transferred to other organisation.

13.20 if such a request is made then the DPO must be consulted.

14 Data security

14.1 We will take appropriate security measures against unlawful or unauthorised processing of **personal data**, and against the accidental loss of, or damage to, **personal data**.

14.2 We will put in place procedures and technologies to maintain the security of all personal data from the point of collection to the point of destruction.

14.3 Security procedures include:

14.3.1 **Secure lockable desks and cupboards**. Desks and cupboards should be kept locked if they hold confidential information of any kind. (Personal information is always considered confidential.)

14.3.2 **Methods of disposal**. Paper documents should be shredded. Digital storage devices should be physically destroyed when they are no longer required. IT assets must be disposed of in accordance with the Information Commissioner's Office guidance on the disposal of IT assets.

14.3.3 **Equipment**. Data users must ensure that individual monitors do not show confidential information to passers-by and that they log off from their PC when it is left unattended.

14.3.4 **Working away from the school premises –** Where personal information needs to be taken off site, e.g. student reports for proof reading, staff must inform the DPO by email;

When accessing school/trust files remotely, a password is required for entry to the network and two-step authorisation is in place to confirm identity.

Electronic documentation/devices containing personal data accessed away from school premises must never be left unattended.

14.3.5 **Document printing** - Documents containing **personal data** must be collected immediately from printers and not left on photocopiers.

14.4 Any member of staff found to be in breach of the above security measures may be subject to disciplinary action.

15 Data Protection Impact Assessments

15.1 The Trust takes data protection very seriously, and will consider and comply with the requirements of Data Protection Legislation in relation to all of its activities whenever these involve the use of personal data, in accordance with the principles of data protection by design and default.

15.2 In certain circumstances the law requires us to carry out detailed assessments of proposed **processing**. This includes where we intend to use new technologies which might pose a high risk to the rights of **data subjects** because of the types of data we will be **processing** or the way that we intend to do so.

15.3 The Trust will complete an assessment of any such proposed **processing** and has a template document which ensures that all relevant matters are considered.

15.4 The DPO should always be consulted as to whether a data protection impact assessment is required, and if so how to undertake that assessment.

16 Disclosure and sharing of personal information

16.1 We may share **personal data** that we hold about **data subjects**, and without their consent, with other organisations. Such organisations include the Department for Education, Education and Skills Funding Agency "ESFA", Ofsted, health authorities and professionals, the Local Authority, examination bodies, other schools, and other organisations where we have a lawful basis for doing so.

16.2 The Trust will inform **data subjects** of any sharing of their **personal data** unless we are not legally required to do so, for example where **personal data** is shared with the police in the investigation of a criminal offence.

16.3 In some circumstances we will not share safeguarding information. Please refer to our Child Protection Policy.

16.4 Further detail is provided in our Schedule of Processing Activities.

17 Data Processors

17.1 We contract with various organisations who provide services to the Trust.

17.2 In order that these services can be provided effectively we are required to transfer **personal data** of **data subjects** to these **data processors**.

17.3 **Personal data** will only be transferred to a **data processor** if they agree to comply with our procedures and policies in relation to data security, or if they put in place adequate measures themselves to the satisfaction of the Trust. The Trust will always undertake due diligence of any **data processor** before transferring the **personal data** of **data subjects** to them.

17.4 Contracts with **data processors** will comply with Data Protection Legislation and contain explicit obligations on the **data processor** to ensure compliance with the Data Protection Legislation, and compliance with the rights of **Data Subjects**.

18 Images and Videos

18.1 Parents and others attending Trust events are allowed to take photographs and videos of those events for domestic purposes. For example, parents can take video recordings of a school performance involving their child. The Trust does not prohibit this as a matter of policy.

18.2 The Trust does not however agree to any such photographs or videos being used for any other purpose, but acknowledges that such matters are, for the most part, outside of the ability of the Trust to prevent.

18.3 The Trust asks that parents and others do not post any images or videos which include any child other than their own child on any social media or otherwise publish those images or videos.

18.4 We will obtain written consent from parents/carers, or students aged 18 and over, for photographs and videos to be taken of students for communication, marketing and promotional materials.

18.5 Where we need parental consent, we will clearly explain how the photograph and/or video will be used to both the parent/carer and student. Where we don't need parental consent, we will clearly explain to the student how the photograph and/or video will be used.

18.6 Uses may include:

• Within school on notice boards and in Trust newsletters, Prospectuses etc;

• Outside of school by external agencies such as stories in the local press, radio and TV presentations;

• Online on our Trust website or social media pages.

18.7 Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.

18.8 When using photographs and videos in this way we will not accompany them with any other personal information about the child, to ensure they cannot be identified.

18.9 Whenever a student begins their attendance at the Trust they, or their parent where appropriate, will be asked to complete a consent form in relation to the use of images and videos of that student. We will not use images or videos of students for any purpose where we do not have consent.

19 VIDEO SURVEILLANCE

The Trust operates a CCTV system. Please refer to the Trust CCTV Policy / Video Surveillance Policy.

20 Biometric Data

20.1 The Trust operates a biometric recognition system for the purposes of:

- payment of dinner monies

Before we are able to obtain the Biometric Data of students or the Workforce we are required to give notification and obtain consent for this Special Category Data due to additional requirements for processing such data under the Protection of Freedoms Act 2012.

20.2 For the Workforce, written consent will be obtained at the commencement of their position within the Trust and shall continue to be effective unless an objection in writing to the processing of your Biometric Data is received from the individual.

20.3 For students under the age of 18 years, the Trust will notify each parent of that student (that the Trust has the contact details for and is able to contact) prior to them commencing their education at the school of the use of our Biometric Recognition System. The Trust will then obtain the written consent of one of the student's parent before obtaining any Biometric Data.

20.4 In the event that written consent cannot be obtained from a parent, or any parent objects in writing or the student objects or refuses to participate in the processing of

their Biometric Data, the Trust will not process the student's Biometric Data and will provide alternative means of accessing the relevant services for those students.

20.5 Further information about this can be found in our Notification of Intention to Process Student's Biometric Information and our Privacy Notices.

20.6 Where staff members or other adults use the Trust's biometric system, we will also obtain their consent (this can be verbal consent) before they first take part in it, and provide alternative means of accessing the relevant service if they object. Staff and other adults can also withdraw consent at any time, and the Trust will delete any relevant data already captured.

21 Changes to this policy

We may change this policy at any time. Where appropriate, we will notify **data subjects** of those changes.

ANNEX

DEFINITIONS

Term	Definition
Biometric Data	is information about a person's physical or behavioural characteristics or features that can be used to identify them and is obtained or recorded for the purposes of a biometric recognition system and can include fingerprints, hand shapes, features of the eye or information about a person's voice or handwriting
Biometric Recognition System	is a system that operates automatically (electronically) and : • Obtains or records information about a person's physical or behavioural characteristics or features; and • Compares or otherwise processes that information with stored information in order to establish or verify the identity of the person or otherwise determine whether they are recognised by the system
Data	is information which is stored electronically, on a computer, or in certain paper-based filing systems
Data Subjects	for the purpose of this policy include all living individuals about whom we hold personal data. This includes students, our workforce, staff, and other individuals. A data subject need not be a UK national or resident. All data subjects have legal rights in relation to their personal information
Personal Data	means any information relating to an identified or identifiable natural person (a data subject); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location

	data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person
Data Controllers	are the people who or organisations which determine the purposes for which, and the manner in which, any personal data is processed. They are responsible for establishing practices and policies in line with Data Protection Legislation. We are the data controller of all personal data used in our business for our own commercial purposes
Data Users	are those of our workforce (including Governors and volunteers) whose work involves processing personal data. Data users must protect the data they handle in accordance with this data protection policy and any applicable data security procedures at all times
Data Processors	include any person or organisation that is not a data user that processes personal data on our behalf and on our instructions
Processing	is any activity that involves use of the data. It includes obtaining, recording or holding the data, or carrying out any operation or set of operations on the data such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. Processing also includes transferring personal data to third parties
Special Category Personal Data	includes information about a person's racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, physical or mental health or condition or sexual life, or genetic or Biometric Data
Workforce	Includes, any individual employed by Trust such as staff and those who volunteer in any capacity including Trustees / Members/local governors parent helpers

This policy was approved by Trustees on 11 June 2024

Next Review Due March 2025 (annually)